

**GUIDANCE FOR COUNCILLORS REGARDING WHAT IS A VEXATIOUS COMPLAINT**

**Responsible Officer**      Head of Communities & Governance (Monitoring Officer)

**Reason for Report:** To provide Members with guidance as to what constitutes a vexatious complaint

**RECOMMENDATION:** That the Standards Committee notes the report

**Financial Implications:** None identified

**Legal Implications:** None

**Risk Assessment:** None.

**1.0 Introduction**

- 1.1 At the Standards Committee meeting on 13<sup>th</sup> April 2016 the Committee asked the Monitoring Officer to provide them with guidance regarding what is a vexatious complaint.
- 1.2 The Councils complaints policy contains sections on unreasonable, unreasonably persistent and vexatious complaints and action to be taken on unreasonable, unreasonably persistent or vexatious complaints. The relevant sections of the Policy are attached as Appendix A.
- 1.3 If Members find that they are subject to unreasonable, unreasonably persistent or vexatious complaints they are advised to speak to the Monitoring Officer and/or the Legal Services Manager for further advice.

**Contact for more Information:** Amy Tregellas, Head of Communities & Governance (Monitoring Officer) ext 4246